

Phyllis Haynes

Phyllis Haynes is a principal consultant with Collaboration and Inclusion, and she is the owner of Sweetspot Communications Inc. Her focus is creating safe environments for cross cultural communication and conflict resolution both live and virtual. Her work includes her extensive knowledge of new media application and understanding the problems that can result in the expanding digital environment. She consults and offers facilitation and trainings including cross-cultural communications issues and provides assistance to companies who wish to broaden their exposure in the international arena or develop more effective teams within their organizations. Her clients have included Citi Group, NECINA, APEX, 4A, C100, Conversation Among Masters, United Nations, Columbia University School of International Public Affairs, Ernst and Young, NCAA, and NFL Players Association. Phyllis was invited by the European Union and the Hellenic Foundation to bring her work to the emerging marketplaces of Central and Eastern Europe. As a result of the invitation, she delivered programs on communications skills and new media in Athens, Bulgaria, and Romania.

Phyllis also served as a professional specialist on the faculty of Emerson College in Boston teaching at the graduate level in Boston and in Maastricht. She has been an active member of the International Society for Panetics since 1995 when Dr. Ralph Siu invited her to present her observations about infliction of suffering and the media. Her presentation entitled *Dangerous Omissions: The Absence of Context in Media* published in joint publication of Emerson College and the Christian Science Monitor (reprinted in the Journal of Panetics) gained her prominence in the International Society for Panetics and the continuing opportunity to work with Dr. Siu.

As a speaker, facilitator, trainer, and moderator, Phyllis Haynes is in demand. Her knowledge of global media, new media technology and cross-cultural communication encompasses over 20 years of experience in television. She is also receiving attention for her video biographies and interviews of accomplished individuals who may not have received the media attention they deserved. Dr. Russell Ackoff, (deceased) professor emeritus of the Wharton School is among her favorites. She is well known as the former co-host of WOR-TV's "Straight Talk" and as former network correspondent for ABC's "Evening News with Peter Jennings" and "Good Morning America."

Phyllis currently serves on the board of the Coach Initiative a foundation devoted to giving pro bono guidance and coaching to not for profit organizations and leaders around the world.

Phyllis holds an M.A. from New York University in Political Science with a concentration in Asian and Russian Affairs. She has a strong background in French and Russian languages.